



Draft Creative Maroondah Strategy 2026–2030

Working towards a vibrant and prosperous community



Executive Summary

The Creative Maroondah Strategy 2026–2030 presents a bold and inclusive vision for the future of arts, culture, and creativity in Maroondah. Building on our city’s proud tradition of artistic excellence and cultural diversity, this strategy outlines a clear roadmap to nurture creativity, foster innovation and ensure that everyone in Maroondah can engage with the arts.

With a vision of “*A vibrant, creative and connected community*” shaped by extensive community consultation and informed by industry data and trends, the strategy recognises creativity as a powerful driver of community wellbeing, economic growth, and social connection, and is structured around six key outcome areas:

- **Creative Community:** Empower and engage our diverse community through creative expression, collective projects and opportunities for arts participation.
- **Creative Places:** Activate and enhance public spaces and cultural venues to reflect Maroondah’s unique identity, improve accessibility and foster a sense of belonging, pride and cultural identity.
- **Creative Programs:** Innovative, high-quality arts and cultural programs that inspire participation, social connection and lifelong learning within our diverse community.
- **Creative Partnerships:** Strengthen collaboration with artists, organisations, businesses, and the broader community to grow Maroondah’s creative sector.
- **Creative Industry:** Nurture a sustainable and thriving creative economy and cultural tourism in Maroondah by supporting opportunities with creative businesses, artists and industry led initiatives.
- **Creative Communications:** Creative services, venues and initiatives are highly visible, accessible and engaging for our diverse community, and we seek feedback often to help guide continuous service improvements.

Together, these outcome areas provide a comprehensive framework of priority actions to guide Maroondah’s creative future. The Creative Maroondah Strategy 2026–2030 reaffirms our commitment to making arts and culture accessible to all and invites our diverse community to join us in bringing this vibrant vision to life.

Introduction

The Creative Maroondah Strategy 2026–2030 provides a framework for the delivery of priority areas for creative services in partnership with the Maroondah community over the four-year period from July 2026 to June 2030.

Informed by extensive community consultation, current policy directions, and best practice, this strategy recognises the transformative role of creativity in shaping vibrant, resilient, and inclusive communities.

Our approach is anchored in the six strategic outcome areas of Creative People, Places, Programs, Industry, Partnerships and Communications, whereby Council commits to a range of priority actions that aim to achieve the strategy vision of “*A vibrant, creative and connected community.*”

This strategy provides a clear roadmap for Council to enhance its role as service provider, partner and supporter of creative community development, and demonstrates a commitment to investing in our creative services, spaces, programs, people and sector.

About our Creative Services & Spaces

The Creative Maroondah Strategy informs the service priorities for Council’s Creative Places Services, whose role it is to promote a vibrant, connected, and creative community through delivering and supporting a wide range of creative programs, projects, services, exhibitions, activations, public art, grants, and arts venue management across Maroondah. The Service consists of three key service pillars:

Arts and Cultural Services

- Wyreena Community Arts Centre venue and program management – classes, events, play spaces, tenancies and projects
- Exhibitions, collections and gallery management and programs – Art Space at Realm, Maroondah Federation Estate Gallery and Arts Lounge Wyreena
- Arts activation and cultural development – socially engaged arts events, installations and projects
- Public art and creative placemaking initiatives – public art commissions and public programs
- Creative industry development – annual grant program, network events, professional development and learning.

Creative Precincts, Policy and Planning

- Realm Precinct & Ringwood Town Square Activation Framework
- Croydon Community Wellbeing Precinct Planning
- Maroondah Arts Advisory Committee, industry networks and panels
- Creative Places policies, planning and strategies.

Karralyka & Services

- Karralyka Centre management
- Council presented Theatre Season
- Community and Professional theatre programs
- Theatre and Function rooms hire and hospitality and event services
- Meals on Wheels food production services
- Maroondah Federation Estate venue management
- Community halls facility management.

What the Evidence Tells Us

The Benefits of Arts Participation

General Wellbeing and Mental Health

- Reduced Stress and Anxiety: [A 2019/20 World Health Organization \(WHO\) report](#) found that participation in the arts can reduce stress and anxiety and improve overall wellbeing.
- Mental Health: [Creative Australia 'Creating Wellbeing' Report 2021](#) research into social impacts and wellbeing reports that 98% of people who engage in the arts say it makes them feel happy and 1 in 5 people engage in the arts for mental health benefits.
- 100 + hours of engagement in arts and cultural activities has been shown to result in better health benefits and outcomes according to a report by [VicHealth – Promoting Everyday Creativity at a Local Level](#).

Education and Cognitive Development

- Academic Performance: Arts participation enhances academic achievement and school engagement for young people and children, improving confidence and school retention, as reported within the research paper by [Creative Australia "Next Generation Now", 2025](#)
- Cognitive Skills: A study published in the 2022 [Editorial: Psychological and Physiological Benefits of the Arts in 'Frontiers in Psychology'](#) found that students who participate in music and arts have improved memory, attention, and critical thinking skills.

Social Benefits

- Community Engagement: 73% of people surveyed by the [Creative Australia National Arts Participation Survey 2023](#) agreed that the arts help bring people together and foster a sense of community.
- Social Skills: Participation in group arts activities increases social tolerance and empathy, according [Creative Australia "Next Generation Now", 2025](#)

Physical Health

- Active Ageing: Older adults who participate in arts programs show improved mobility, fewer doctor visits, and better overall health according to [Creative Australia 'Creating Wellbeing' Report 2021](#)
- Recovery and Rehabilitation: Arts engagement has been linked to faster recovery rates in hospital settings, with patients experiencing less pain and shorter hospital stays, as research through [Creative Australia 'Creating Wellbeing' Report 2021](#)

Economic Impact

- Employment: In Australia, the creative arts sector employs over 600,000 people and contributes billions to the economy ([Key Economic Indicators, Australian Bureau of Statistics, 2023](#)).
- Economic Contribution: In 2023, cultural and heritage tourism contributed approximately \$16 billion to the Australian economy ([Tourism Research Australia 2023](#)).
- Visitor Economy: 44% of international visitors to Australia participated in at least one cultural or heritage activity during their trip ([Tourism Research Australia, 2023](#)).
- Tourism: Cultural tourists spend on average, 20% more per trip than other tourists ([Creative Australia National Arts Participation Survey 2023](#)).

Evidence of Local Demand

As part of the Maroondah Council Plan and Maroondah 2050 Visual Community Survey, our community provided the following feedback about the importance of a Creative Community:

- **High Value on Arts and Culture:** Art Centres and libraries were identified by our community as the top performing service area of Council for the past three years, according to the VLGA [Community satisfaction survey | Maroondah City Council](#). 30% of survey respondents took the time to provide specific commentary on their satisfaction and aspirations for the arts, with particular enthusiasm for affordable arts programs, and support for public art and placemaking to improve vibrancy, activation and connection within local spaces.
- **High levels of engagement with strategy consultation:** High interest in the creative services was further highlighted by the impressive level of engagement with the Creative Maroondah Strategy consultation activities, where nearly 2,000 residents and stakeholders opted to complete the survey, attend meetings and workshops to provide ideas and explore the future of creative service delivery.
- **High level of community participation in the service:** The current participation and engagement rates within the Creative Services portfolio is one of the highest rates for participation across all Maroondah services, refer below.
- **High level of local arts industry engagement:** Council services have an increasing level of engagement with local artists as partners, stakeholders, contractors or network members indicating the service is highly relevant to their practice.

Participation & Engagement Summary



91,323 people attended **Karralyka** for events and activities in 2024/25 which is 13% higher than the previous year¹



447 local artists/ community members participated in **arts networks** and related events in 2024/25 which is 81 more than the previous year¹



241,005 people **visited** the Realm **arts spaces**, Maroondah Federation Estate Gallery and Wyreena Community Arts Centre in 2024/25 which is 16% more than the previous year¹



8024 people **participated in arts and culture activities** in the Ringwood arts precinct and Wyreena Community Arts Centre in 2024/25 which is 17% more than the previous year¹



200 individual **Maroondah artists/arts and cultural groups** were supported to produce and present their work in 2024/25 which is 18 more than the previous year¹

¹ Internal data as at 30 June 2025

Our Creative Industry is Growing

According to the [2021 ABS Census](#), approximately 1,800 people in Maroondah are employed in creative and cultural occupations such as visual arts, design, media, performing arts, writing, architecture, digital and technical arts support services, most with tertiary qualifications.

Creative industry jobs make up about 2.4% of Maroondah's total workforce. This is slightly below the Greater Melbourne average, reflecting Maroondah's suburban profile according to the 2021 ABS data.

There are currently over 300 registered businesses in Maroondah classified under creative industries according to [ABS Industry Classification - ANZSIC](#) with local creative industry development rising over the past three years. This provides an opportunity for Council to connect and support new businesses and support their success within Maroondah in partnership with our Business Support services.

Victorians Value the Arts

The [Creative Australia Creating Value: National Arts Participation Survey 2023](#) provides a detailed analysis of the Victorian feedback on the value and need for the arts within community life. The Survey found that:

- 97% of Victorians aged 15 years and over, engage in creative and artistic events, with 62% ensuring children and young people have access to creative experiences to support learning and development.
- 84% of Victorians acknowledge the significant positive impact of the arts and creativity on areas such as wellbeing and happiness, child development, cultural awareness, community identity, lifelong learning and employment.
- 68% of Victorians acknowledge that cost may be a barrier for some people and believe that ensuring accessibility for all is the highest priority.

Community Consultation

What We Did

The development of the Creative Maroondah Strategy 2026–2030 was shaped by extensive and community engagement resulting in extremely solid data that directly shapes this strategy, hearing from our diverse community through several deliberative consultation practices:

- **Your Say Community Consultation:** Through the Your Say Consultation Survey, we gathered input from over 167 residents of all ages, backgrounds, and abilities. A second round of consultation enables the community to provide feedback on the draft strategy.
- **Targeted Stakeholders:** Engagement with local artists, creative businesses, cultural organisations, and educators provided sector-specific insights.
- **Café Consult:** Interactive sessions at the Council Cafe and Maroondah Festival enabled us to connect with families, young people, and culturally diverse groups in a relaxed, accessible setting receiving a total of 4,680 contributions from around 1,306 people.
- **Council Advisory Committees:** Feedback was sought through workshops with five of Maroondah's Advisory Committees, including the Arts, Disability, Environment, Liveability, Safety and Amenity, Community Health and Wellbeing Advisory Committees; plus, the Youth Wellbeing Advocates Group and the Reconciliation Partnership Group.

Key Community Indicators - What You Told Us

Across all levels of engagement, several key themes consistently emerged as important to the Maroondah Community forming the key “Community Indicators” to guide the strategy and action plan framework.

- **Accessibility and Inclusion:** Provide creative programs, collections and places that are accessible to all, including people with disabilities, older adults, young people, and CALD communities.
- **Celebration of Diversity and Local Identity:** Celebrate Maroondah’s unique cultural identity, neighbourhood character, history and First Peoples stories through creative projects, programs and collections.
- **Support for Local Artists and Creative Industry:** Nurture local talent, provide affordable creative spaces for artists to practice and present their work, steward networking, training and employment opportunities to grow the local creative sector.
- **Activation of Public Spaces and Creative Placemaking:** Invest in public art and other initiatives such as public performances, cultural tours and art play that enliven neighbourhoods and reflect local histories and future visions.
- **Creative Programs for our diverse community:** Create opportunities for creative engagement, participation, learning and leadership for all, and key demographics such as Youth, Disability and Older Adults, with opportunities for intergenerational engagement.
- **Sustainability and Innovation:** Commitment to environmentally responsible creative practices, enviro-arts initiatives, and the use of new sustainable technologies in the arts.
- **Partnership and Collaboration:** Strong partnerships between Council, community groups, schools, and businesses are seen as essential for a vibrant creative sector.
- **Communication and Engagement:** Need for better communication about available arts opportunities and events and more regular opportunities to give feedback.

A Strategy for the Future

Strategy Vision

A Vibrant, Creative and Connected Community.

The vision that underpins this strategy reflects Council and Community aspirations for creative services. The vision supports a thriving community where the arts is part of everyday life, with equitable access to creative participation opportunities for our diverse community, driving community wellbeing, innovation, life-long learning, community identity and creative industry growth.

Our Guiding Principles

Maroondah's Creative services are delivered in line with the following arts and cultural development principles, as follows:

- **Enable Inclusivity and Accessibility:** Ensure creative opportunities are accessible for all members of the community to participate and engage with, regardless of age, ability, background, or socioeconomic status.
- **Foster Collaboration and Partnership:** Foster partnerships between local artists, community groups, educational institutions, and businesses to strengthen the creative ecosystem.
- **Celebrate Diversity in all its forms:** The arts provide a platform for diverse voices and stories, reflecting the richness of Maroondah's diverse community.
- **Enhance Innovation and Experimentation:** Encourage innovative thinking, risk-taking, and experimentation in creative practices and programming.
- **Promote Placemaking and Community Identity:** Use creativity to enhance public spaces, build a sense of belonging, and reflect the unique identity of Maroondah.
- **Encourage Community Wellbeing and Connection:** Participation in the arts is linked to improved mental health, resilience, and social inclusion.
- **Generate Creative Industry Growth:** Creative industries generate jobs, attract investment, and stimulate local economies.
- **Inspire Lifelong Learning:** Arts engagement fosters curiosity, critical thinking, and innovation across all ages.

These principles guide strategy development, service methodology and underpin the value placed on a Creative and Connected Maroondah.

Strategic Context

The Creative Maroondah Strategy 2026–2030 follows the former Arts and Cultural Development Plan (2020-2025) and is a key enabler of Council's long-term vision and strategic plan, delivering tangible actions that make Maroondah a more creative, connected, and future-ready city.

Council Plan

Key Outcome Area: A Vibrant and Prosperous Community

Our community's aspiration

Maroondah is a vibrant and prosperous destination. Creative precincts, placemaking, and experiences make Maroondah a culturally rich place to live, work, play and visit. Our strategic location and competitive strengths facilitate economic development, and local businesses are supported to be successful and sustainable.

Key Council goals and directions

- Facilitate vibrant places and spaces through placemaking initiatives and events, including public art and arts activations.
- Enhance cultural precincts and venues as vibrant places where the community can connect, learn and create.
- Facilitate and program a diverse range of arts and cultural initiatives and experiences through engagement with the local creative sector.

Maroondah 2050

The Maroondah 2050 vision supports the Council Plan for a vibrant and prosperous community where creative services facilitate places and spaces through placemaking initiatives and events, enhancing cultural precincts and venues, and delivering a diverse range of arts and cultural initiatives and experiences including:

- A range of creative events and entertainment
- Diverse range of arts that express the community's unique cultures, heritage and characteristics
- Enhancement and revitalisation of spaces in Maroondah through the arts.

The Creative Maroondah Strategy reflects this community vision and focus areas through a range of key outcomes and deliverables over the four-year plan duration.

Industry Context

The Creative Maroondah Strategy is informed and guided by National and State policies, regulations, and funding priorities, ensuring it links local needs to the broader industry.

Creative Australia: Revive Cultural Policy (2023–2027) sets a national framework for supporting arts, culture, and creativity, First Peoples arts, and creative industries as drivers of economic and social wellbeing. There is an emphasis on the importance of local government in fostering cultural participation and creative economies.

NAVA (National Association for the Visual Arts) is the peak body advocating for best practice in the visual arts across Australia and provides a Code of Practice for Visual Arts, Crafts and Design that informs best practice in wages and conditions of employment within local government.

Creative Victoria: Creative State Strategy (2028) is the state vision for the sector, and Creative Maroondah aligns with many of the priority areas including growing the creative industries, supporting artists, and increasing access and affordability of arts and culture within local communities. This alignment is beneficial for future funding opportunities and partnerships.

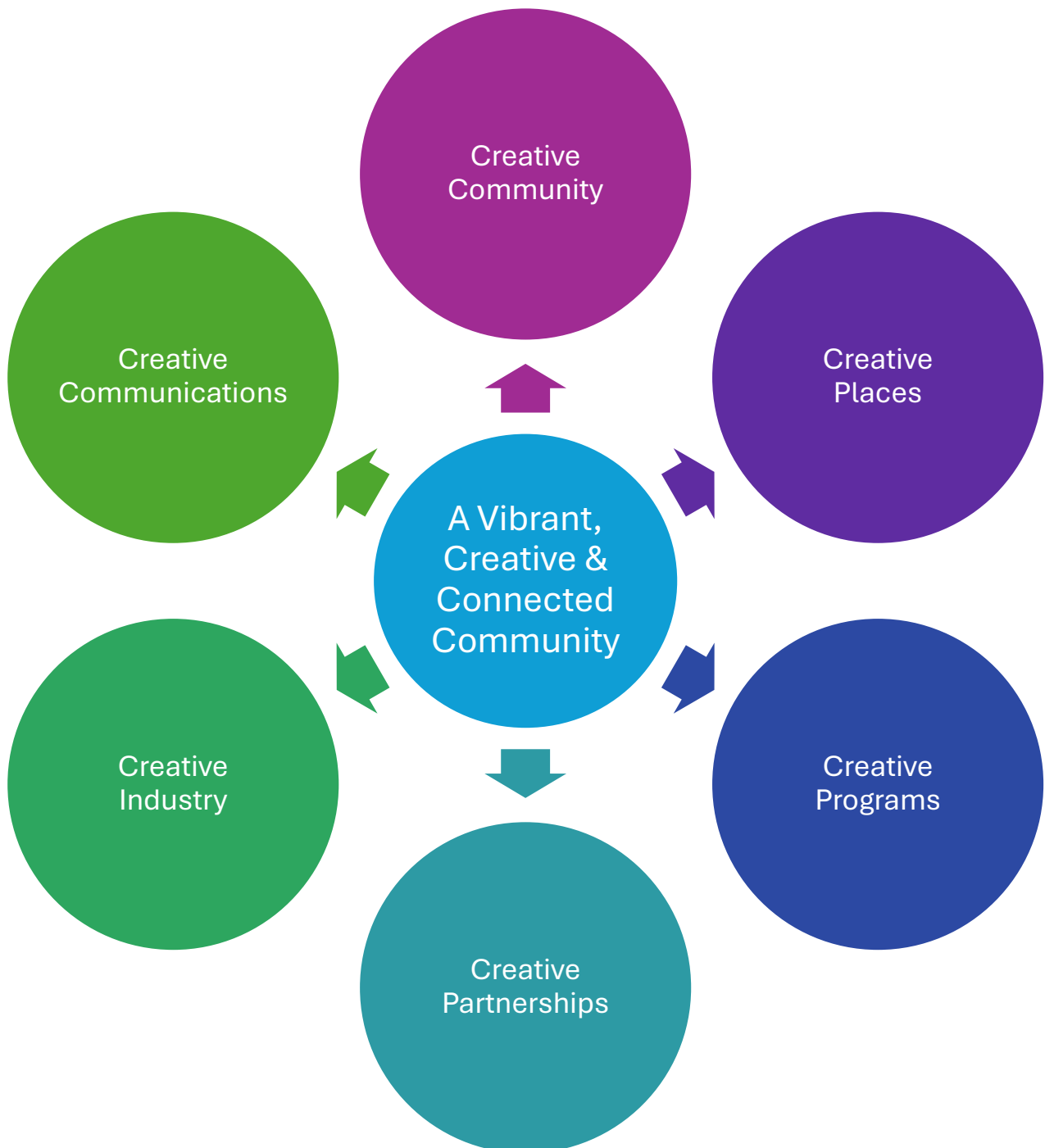
Victorian Local Government Act 2020 requires councils to develop community-focused strategies, including cultural and creative plans, that reflect local needs and aspirations, and encourages alignment with state priorities in arts, diversity, and community wellbeing.

Victorian Aboriginal Affairs Framework sets out commitments to supporting Aboriginal self-determination and cultural expression, which informs local strategies' focus on First Peoples arts and engagement.

Industry related Regulations and Laws including *Copyright Act 1968*: Governs intellectual property right; *Safe Work Act 2011*: Regulates workplace health and safety; *Child Safety Standards*: Informs legislative child safety practices and screening; and *National Building Codes*: Governs building construction, accessibility, emergency regulations.

Key Strategy Outcome Areas

Six key outcome areas emerged from consultation data, and are well aligned with Council Plan and Maroondah 2050 priority areas and industry strategic directions. The key outcome areas are defined as follows, and provide an effective framework by which to build the strategy action plan:



Strategy Action Plan

Outcome Area One: Creative Community

Vision: To empower and engage our diverse community through creative expression, collective projects and opportunities for arts participation.

Key Community Indicators:

- Celebration of Diversity and Local Identity
- Partnership and Collaboration
- Accessibility and Inclusion

Creative Community Priority Actions		
Action	Timeframe	Measure
1.1 Support First Peoples community-led arts and cultural development through resource sharing, joint initiatives and collaboration with Aboriginal services, artists, and organisations.		Number and impact of First Peoples initiatives
1.2 Support community-led arts and cultural initiatives through Maroondah Arts & Cultural Grants, operating alongside the broader Community Grants policies and best practices.		Number and impact of arts projects funded
1.3 Review Arts Operational Grants to ensure all Council funding is in line with industry best practice for public funding and aligned with Council's adopted grants policies and best practices.		Review completed and actioned
1.4 Connect our creative community groups through joint programming, co-tenancies, arts events and activations.		Number and impact of joint initiatives
1.5 Engage young people and LGBTQI+ communities through responsive arts initiatives, training and mentorship programs.		Number and impact of youth initiatives
1.6 Engage CALD communities in relevant arts initiatives, and creative activities that promote cultural development, cultural awareness, cultural exchange, and community strengthening.		Number and impact of CALD initiatives
1.7 Deliver accessible arts and cultural development projects that enhance wellbeing, creativity and social inclusion for population groups that experience barriers to participation, including those living with disability.		Number and impact of targeted initiatives
1.8 Celebrate positive ageing through providing creative programs and services that enable connectedness for inter-generational and older adults' initiatives.		Number and impact of older adults' initiatives
1.9 Recognise and celebrate creative achievements and excellence locally and beyond through annual award and acquisition programs such as the Mayoral Exhibition Awards, and the McGivern Art Prize and track the impacts of these programs.		Engagement and impact of arts prizes and awards
1.10 Continue to help strengthen the local theatre community through community hire rates and cross-promotion with the Karralyka precinct, arts venues and programs.		Number of community activities

Outcome Area Two: Creative Places

Vision: Activate and enhance public spaces and cultural venues to reflect Maroondah's unique identity, improve accessibility and foster a sense of belonging, pride and cultural identity.

Key Community Indicators:

- Activation of Public Spaces and Creative Placemaking
- Accessibility and Inclusion
- Support for Local Artists and Creative Industry

Creative Places Priority Actions		
Action	Timeframe	Measure
2.1 Continue to optimise Karralyka as a regionally significant performing arts and function centre through facility, program and audience development.		Venue improvements
2.2 Working in partnership with Business Development, Trade Associations and Activity Centres, integrate public art and creative placemaking initiatives within village revitalisation projects.		Progress on plans within budget.
2.3 Curate rotating exhibitions from the Maroondah Art Collection in Council civic venues alongside the Collection Policy, including developing the database and digital presentation of the collection.		Progress digital and physical display.
2.4 Deliver an annual free and low-cost 'Arts in the Park' program featuring unique free and low-cost pop-up arts events and ephemeral installations to increase participation, activation and vibrancy of arts venues and precincts.		Number and impact of program.
2.5 Commission new public art installations within public spaces and civic precincts that bring vibrancy and connection to place, and reflect Maroondah's history, environment, and culture, delivered in line with an updated Public Art Policy.		Number and impact of public art
2.6 Continue to realise the Wyreena Master Plan, including completion and re-activation of the upgraded Conservatory Café to position this regional community arts centre for future success.		Progress on plans within budget.
2.7 Integrate creative wayfinding and public arts elements into urban and infrastructure design projects in partnership with assets and design teams, including within major arts facility precincts, Karralyka, Wyreena and Maroondah Federation Estate (MFE).		Number and impact of projects.
2.8 Explore accessibility initiatives within all major arts facilities such as Auslan interpretation at events, assistive listening systems, and accessibility audits to remove barriers to participation.		Delivery and impact of project.
2.9 Facilitate greater connections between major arts facilities within Maroondah through cross-promotion and collective programming.		Number of joint initiatives
2.11 Develop a Revitalisation Plan for Maroondah Federation Estate (MFE) including measures to improve identity, visibility, purpose, tenancy optimisation and community engagement within this community arts facility.	Year One	Progress of the plan within budget.
2.12 Initiate key 'priority actions' for MFE activation concurrent to Revitalisation Planning, including café tenancy activation, venue hire increase, new commissioned public art within courtyard, collection store and playground review, partner-led activations and 'Arts in the Park' event.	Year One	Actions progressed and delivered within budget.
2.13 Undertake service demand analysis for community halls and MFE to inform asset planning and facility optimisation and/or consolidation to reflect future community needs for affordable and functional hire spaces.	Year One	Funding sourced and delivered.
2.14 Realise the vision for the Croydon Community Wellbeing Precinct and Cultural Hub through effective planning and delivery of the operational, programming, public art, design and activation of this significant new precinct.		Progress of the plan within budget.
2.15 Review the K-Café service delivery model and healthy choices program to ensure the best fit for café services is applied.		Review and actioned.

Outcome Area Three: Creative Programs

Vision: Deliver innovative, high-quality arts and cultural programs that inspire participation, social connection and lifelong learning within our diverse community.

Key Community Indicators:

- Creative Programs for our diverse community
- Accessibility and Inclusion
- Support for Local Artists and Creative Industry

Creative Programs Priority Actions		
Action	Timeframe	Measure
3.1 Continue to host and deliver a diverse mix of high quality, accessible and engaging performing arts programs within Karralyka, including professional and community theatre, music, dance and other live entertainment.		Number and diversity of programs
3.2 Continue to expand and diversify the range of high quality and engaging visual arts exhibitions, incubators, displays and programs that connect to local interests and offer accessible price points.		Number and diversity of programs
3.3 Expand the offering of low-cost and free arts initiatives that target and support arts engagement by those with financial barriers to participation.		Number and diversity of programs
3.4 Further evolve digital and hybrid arts programs to increase reach and engagement and attract greater youth participation and those interested in emerging arts technologies.		Number and diversity of programs
3.5 Engage with local schools through joint programs that deliver learning outcomes and invite regular participation by students in local arts and cultural activities and events.		Number and diversity of programs
3.6 Explore an ongoing framework for children and young people to inform creative programming for their peers within arts venues.		Framework sustained
3.7 Support youth-led initiatives, mentorship programs, and youth representation on arts working groups and committees.		Number and diversity of programs
3.8 Further develop creative opportunities for older adults to engage with community, including inter-generational initiatives.		Number and diversity of programs
3.9 Continue expanding creative initiatives that are accessible and of interest to people living with disabilities or other barriers to participation.		Number and diversity of programs
3.10 Align with sustainability priorities through eco-arts programs, partnerships, education and venue management practices.		Number and impact of eco-arts programs
3.11 Deliver innovative projects and exhibitions that explore issues of importance to the Maroondah community such as the environment, history, diversity and cultural heritage.		Number and diversity of programs
3.12 Increase opportunities for public access and engagement with the Maroondah City Council Art Collection including growing and diversifying acquisitions, art tours, talks, workshops and digitally accessed programs.		Number and diversity of programs
3.13 Explore an accessible digital database and expanded self-guided arts touring maps of the public and civic art collections.		Developed and Activated
3.14 Explore joint exhibition programs with local arts groups where there is a broader community benefit upheld by an equitable engagement process.		Number and impact of programs
3.15 Engage with local historical societies to help preserve, share and celebrate local history through creative heritage programs and collections.		Number of programs

Outcome Area Four: Creative Partnerships

Vision: Strengthen collaboration with artists, organisations, businesses, and the broader community to grow Maroondah's creative sector.

Key Community Indicators:

- Partnerships and Collaboration
- Creative Programs for our diverse community
- Support for Local Artists and Creative Industry

Creative Partnerships Priority Actions		
Action	Timeframe	Measure
4.1 Continue to work with the Maroondah Arts Advisory Committee (MAAC) Industry and Community members to identify service priorities, opportunities and trends to guide future planning.		Impact of MAAC
4.2 Continue to develop the Maroondah Arts Network to connect artists, arts workers, businesses, services and enthusiasts through relevant and engaging networking and training opportunities.		Number, diversity and engagement with network
4.3 Develop strategic partnerships with local businesses, arts organisations, and service providers to co-deliver projects, events and initiatives through a shared resourcing model.		Number and impact of programs
4.4 Seek increased funding partnerships through State and Federal grants; sponsorship and commercial investment for arts programs; projects and venues.		Funding secured.
4.5 Support cross-sector collaborations and joint projects with key social, cultural and community service providers using the arts as a tool for targeted engagement.		Number and impact of programs
4.6 Encourage and provide professional advice to external arts and community groups, schools and arts organisations about opportunities, industry links and best practice.		Positive community feedback
4.7 Work in partnership with Mullum Mullum Aboriginal Gathering Place and other First Peoples service providers on First Peoples led arts projects that support Reconciliation principles.		Number and impact of programs
4.8 Collaborate with the Eastern Regional Councils to identify opportunities for regional project development, cultural tourism and co-funding opportunities.		Number and impact of initiatives
4.9 Increase opportunities for a diverse range of work by local arts groups and artists to be displayed across Council facilities and in activity centres through creative program partnerships.		Number and impact of programs
4.10 Investigate industry partnership pathways for local businesses to connect with local artists to display and sell their work through a digital 'Arts Gateway' program.		Delivery and impact of program
4.11 Working in partnership with Your Library, continue to explore and deliver collective programs that support learning and engagement with arts- literature initiatives.		Number and impact of programs
4.12 Continue to connect with Tertiary institutions in the development of industry-based learning, employment and mentoring pathways for visual, public and performing arts disciplines.		Number and impact of programs
4.13 Continue to nurture and develop relationships with local arts groups through program partnerships, tenancies, community facility hire rates, and cross-promotion to steward local arts staying within Maroondah.		Number groups in Maroondah

Outcome Area Five: Creative Industry

Vision: Nurture a sustainable and thriving creative economy and cultural tourism in Maroondah by supporting opportunities with creative businesses, artists and industry led initiatives.

Key Community Indicators:

- Support for Local Artists and Creative Industry
- Communication and Engagement
- Partnership and Collaboration

Creative Industry Priority Actions		
Action	Timeframe	Measure
5.1 Facilitate professional development opportunities for creative practitioners and businesses, including training in business skills, marketing, digital technologies, and grant writing.		Number and diversity of training programs
5.2 Advocate for affordable creative workspaces and studios within Maroondah, including co-working and maker-space models.		Spaces available with positive impact
5.3 Continue to offer individual artists the opportunity to apply for funding through Councils Arts Grants program to deliver socially engaged work alongside the Community Grants framework.		Artists funded for quality and impactful projects
5.4 Encourage the employment and procurement of local artists, arts suppliers and services within Council and community arts projects where viable.		Number of local artists engaged
5.5 Foster innovation and entrepreneurship by linking local arts organisations, groups and artists with industry initiatives such as creative and business awards, training, funding, forums and networking events.		Number and diversity of events
5.6 Collect and share data on the value and impact of the creative industries in Maroondah to inform advocacy and future planning, including the use of industry programs such as Culture Counts to support regional benchmarks.		Quality data is deemed useful by industry
5.7 Develop and deliver artist-in-residence and mentoring programs at Wyreena and Maroondah Federation Estate, prioritising local and emerging artists to help grow and strengthen their practice.		Residency program established
5.8 Foster volunteer, student placement and mentorship opportunities to build sector capacity, pathways to employment, social and community development.		Volunteer program established
5.9 Invest in cultural tourism initiatives that build the visitor economy by showcasing the arts in Maroondah as a visitor destination through unique public art and walking tours, regionally significant arts exhibitions, local arts-history tours and self-guided arts trails.		Number and diversity of activities
5.10 Work with commercial and community stakeholders to explore the potential to attract major creative services/organisations to locate within Maroondah, and within major activity centres to boost cultural economy.		Number of arts bodies in Maroondah
5.11 Develop educational partnerships with tertiary institutions to enable community-based learning through formal placements and mentorship programs for disciplines such as theatre production, curatorial, public art and arts management disciplines.		Number, diversity and engagement with programs
5.12 Continue to deliberately engage with industry and community representatives of the Maroondah Arts Advisory Committee to guide local creative service priorities; harness opportunities; and discover emerging trends.		MAAC consultation delivered

Outcome Area Six: Creative Communications

Vision: Creative services, venues and initiatives are highly visible, accessible and engaging for our diverse community, and we seek feedback often to help guide continuous service improvements.

Key Community Indicators:

- Communication and Engagement
- Partnership and Collaboration

Creative Communications Priority Actions		
Action	Timeframe	Measure
6.1 Continue to evolve strategic communications and marketing campaigns through innovative design, multi-channel platforms, engaging messaging and high-visibility approaches that is on brand and effectively reaches diverse audiences and inspires participation.		Diversity and engagement with multiple channels + audience developed
6.2 Review all creative venues for effective entry signage and creative directional signage artwork and directional elements that support accessibility, visibility, interest and visitation.		Signage reviewed and renewed as required
6.3 Tap into local and regional marketing channels such as local school E-News, community groups, businesses, arts and cultural organisations and media organisations to promote and extend reach into new market segments and regions.		Industry channels activated + audience developed
6.4 Ensure information across all services and venues is accessible for all members of the community through clear messaging, language and Assistive Listening Devices such as hearing loops within Karralyka Theatre.		Tools in place + positive feedback
6.5 Use data-metrics and data collected from attendance, participation, sales, engagement, and feedback mechanisms to continuously refine and improve creative services and reach.		Data collected, analysed and used in service plans
6.6 Establish a partnerships model to promote local community arts activities within Council venues, and artistic achievements through Creative Places media channels.		Community channels activated
6.7 Establish easy to use feedback loops such as surveys, polls, online engagement platforms etc that encourage quick and easy ways to provide feedback on creative services at events and arts venues.		Feedback channels activated and utilised
6.8 Continue to seek service improvement feedback directly from industry stakeholders and with the Maroondah Arts Advisory Committee to inform future service priorities alongside this strategy.		Feedback is received and guides planning
6.9 Undertake annual evaluation of this strategy and provide updates to the community on progress and delivery of the actions.		Annual community consultation data

Tracking our Progress

Annual Action Plan Measures

Each priority action will be assessed against the stated measures within the action plans, and outcomes reported to Councillors, key stakeholders, partners, Maroondah Arts Advisory Committee and those following the Your Say Creative Maroondah Strategy updates.

Service Performance Measures

Creative Places Services will collect annual data across all service areas, as part of the strategy annual reporting, and in line with the Council Plan measures. This will provide macro trends on the Community attendance, creative sector support, and overall satisfaction with services and venues, as follows:

- Creative places and precincts (Council owned) attendance at all venues
- Karralyka attendance
- Artists and creative groups supported to present their work
- Community satisfaction with arts centres and libraries
- Community satisfaction with community and cultural activities

Community Satisfaction Measures

State of Maroondah 2025 [Community Satisfaction Survey](#) results indicate that in 2024/25:

- 72% of survey responses indicated community satisfaction with community and cultural activities
- 77% of survey responses indicated community satisfaction with arts centre libraries (top 3)

This strategy commits to Council seeking regular feedback on community satisfaction levels, allowing services to respond and adapt to the changing community interests and needs for Creative Services within Maroondah, reflected in these satisfaction levels continuously improving.

References & Glossary

References

- [Maroondah City Council Plan 2025-2029](#)
- [Maroondah 2050](#)
- [Maroondah Council Community Satisfaction Survey 2024/25](#)
- [Maroondah Arts and Cultural Development Strategy 2020-2025](#)
- [World Health Organization \(WHO\) Health Report 2020](#)
- [Creative Australia ‘Creating Wellbeing’ Report 2021](#)
- [VicHealth – Promoting Everyday Creativity at a Local Level.](#)
- [Creative Australia "Next Generation Now", 2025](#)
- [Frontiers in Psychology Editorial: The Psychological and Physiological Benefits of the Arts 2022](#)
- [Creative Australia Creating Value: National Arts Participation Survey 2023](#)
- [Key Economic Indicators, Australian Bureau of Statistics, 2023](#)
- [Tourism Research Australia Report 2023](#)
- [2021 ABS Census](#)
- [ABS Industry Classification - ANZSIC](#)

Glossary

Arts and Culture: Encompasses visual arts, performing arts, music, literature, film, craft, design, and other creative expressions.

CALD: Culturally and Linguistically Diverse.

Creative Industry: Businesses and individuals engaged in the production, distribution, and promotion of creative goods and services, including design, digital media, publishing, and the performing and visual arts. This strategy focuses upon initiatives that support the growth, sustainability, and innovation of the creative sector.

Creative Placemaking: The process of activating and enhancing public spaces through creative and community arts led interventions.

Creative Venues: Facilities managed by Creative Services including Wyreena Community Arts Centre, Maroondah Federation Estate, Maroondah Federation Estate Gallery, ArtSpace at Realm, Karralyka Centre and Community Halls.

Impact: A measure of stakeholder and participant feedback on an initiative where they express that the activity met shared goals and delivered measurable positive outcomes.

Inclusion: Ensuring equitable access and participation in arts and culture for all members of the community, regardless of background or ability.

Partnerships: Collaborative relationships between Council, artists, organisations, businesses, and the community to deliver shared outcomes.

Programs: Structured activities, events, workshops, and initiatives that engage the community in arts and culture.

Public Art: Artworks of a temporary or permanent nature created for public spaces, often reflecting local stories, history, or identity. These might include outdoor or indoor spaces with a range of applications including freestanding sculpture, digital projections, murals, lighting and temporary activations.